



MAVERICK INSTITUTE LLC

RAPID OPERATIONS ASSESSMENT

Quality and inventory problems?
Suppliers not giving you what you need?
Want to cut waste and inefficiency?

DO YOU NEED ANSWERS NOW?

Try our cost-effective Rapid Operations Assessment.

In just three days, we'll review your operations and give you three to five practical changes you can make **right now** to be better, faster and more profitable.

With on-site visits, phone/email interviews and data review, we evaluate your operation against key metrics in 10 critical success categories. Good for an entire operation or focus on a particular problem/opportunity.

What you get:

- **The Mav Assessment:** measures your operation in each category on a 0 to 100 scale.
- **Business Impacts Analysis:** shows how much hidden capacity you have and how much time, money, space and headcount you could save by following Maverick operations practices.
- **Practical Recommendations:** 3 to 5 changes you can make right now to improve your operations.

Our Rapid Operations Assessment will help you:

- Solve recurring problems.
- Prioritize your improvement efforts and training dollars.
- Set direction and goals for your supervisors and managers.
- Give you the data you need to make strategic operations decisions.
- Evaluate prospective acquisitions.

Perfect for:

- Chronic operations issues
- Making good operations even better
- Deciding whether to outsource
- Helping new execs ramp up fast
- Newly acquired operations
- Due diligence for new acquisitions and lending.

INDUSTRIES:

LIGHT ASSEMBLY
ELECTRONICS
FOOD/BEVERAGE PROCESSING
DISTRIBUTION
TRANSPORTATION
CALL CENTERS
HOSPITALS
IMAGING CENTERS
MINING AND ORE PROCESSING
SEMICONDUCTORS
REPAIR FACILITIES
PLASTICS AND METALWORKING
FOREST AND PAPER PRODUCTS
BANKING AND FINANCE
INSURANCE
CUSTOMER SERVICE CENTERS
TELECOMMS

The Maverick Institute is a consulting firm and think tank devoted to operations and execution excellence. We have offices in Portland, Seattle and San Diego with new offices soon to open in Denver and Espoo, Finland.

MAVERICK INSTITUTE, LLC
Todd Hudson, Head Maverick
toddhudson@maverickinstitute.com
503.349.5231
www.maverickinstitute.com



FAQS ABOUT THE MAVERICK RAPID OPERATIONS ASSESSMENT

Q CAN YOU REALLY DO THIS IN THREE DAYS?

A Yes. From our 25 years of experience we know the key metrics that predict success. We know what processes are effective to deliver performance. No, you're not going to get an exhaustive study of your ops. You don't need that. You need to know where are the big hitters, and where are the biggest opportunities you can attack now.

Our three-day time frame is scaled to individual sites or mid-sized operations. If you want an assessment of your entire global network of operations, that will take longer.

Q WILL YOU TAKE UP A LOT OF OUR TIME?

A Yes and no. We have very specific things we look for. The answers we look for from you are very clear. Before the assessment, we'll meet with you to discuss your needs and based on that, give you a list of information we need and people in your organization we need to speak with. We work very efficiently through teleconferencing, webinar technologies, email, and face-to-face interviews.

But we do need your commitment to the process during our engagement. Our efficiency depends on having access to data and people when it's needed.

Q WILL WE HAVE TO DO A LOT OF PREPARATION?

A No. We're interested in seeing how you run your ops every day. How you solve problems. How you track performance. We don't want any dog-and-pony shows about your operations. Before we begin, we will give you a list of specific data and process information we need...things you should already have at your fingertips.

Q WHAT ARE THE DELIVERABLES?

- A
- A written report.
 - A one-hour presentation (either in-person or via webinar if desired).
 - A podcast of the presentation you can make available as a download from your intranet.

Q HOW IS YOUR PROCESS DIFFERENT FROM OTHER ASSESSMENTS?

A Many assessments fail to deliver results because the clients are allowed to cheat...to present their processes as they'd like them to be, not as they really are. We're interested in seeing what you really do, not what your documentation says you ought to do. We want to see your real-time, everyday practices in action. We're not interested in the one good example you did 6 months ago. We want to see your habits. To understand how things are really done.